NCOA DATA PROCESSING

1.   What happens with the processors data after it has moved over to Flagship Software from our company?

It passes through the RAM and is returned directly to the sending computer.

2.   What is Flagship's process for deleting or getting rid of our data once the correction or NCOA service has been completed?

There is no data stored in the RAM. It is a "pass-through" process and at no time is the data stored or accessible.

3.   What measures does Flagship have in place to ensure that access to our data is locked down and that it is not stored by anyone within Flagship Software in any way shape or form?

There is no data stored at any time.

All incoming data for NCOA processing is held in the server's RAM. The data is returned directly from RAM to the computer that submitted the data.
Nothing is passed to any other parts of the Flagship Software server or any other Flagship computer system.

Our server is what is known a stateless application server. We are stateless for a variety of reasons including supporting our cloud computing model and customer privacy.

From the article below describing what a stateless app is.
"A stateless app is an application program that does not record data generated in one session..."   http://whatis.techtarget.com/definition/stateless-app

After NCOA has finished processing in iAddress™, the new address information can be applied to the database.
Please refer to the October 2017 issue of the Flagship Software customer newsletter which provides a further explanation of the NCOA export options from iAddress™.